

ANNOUNCEMENT

Interruption of certain banking services due to the development of our IT system

CIB Bank Zrt. (1027 Budapest, Medve u. 4-14.; company registration number.: 01-10-041004) would like to inform its customers that **between 2 March and 3 March 2019 and between 15 March and 16 March 2019, the bank will be implementing IT developments** as a result of which the following services will not be available or will only be available to a limited extent at the times indicated below:

Electronic Services

- From 11 PM on 2 March 2019 (Saturday) until 5 AM on 3 March 2019 (Sunday), and
- From 11 PM on 15 March 2019 (Friday) until 2 PM on 16 March 2019 (Saturday)

the **CIB Internet Bank**, the **CIB Bank Online**, the **CIB Bank Mobile Application**, the **eBroker** and the **Business Terminal** will not be available. The **CIB24 customer service call centre** will be available with limited functionality. Naturally, the option to block bank cards will remain available during this period.

Bank card and ATM services:

- From midnight (00:00) to 2 AM on 3 March 2019 (Sunday) and
- From midnight (00:00) to 2 AM on 16 March 2019 (Saturday)

transactions (purchases and cash withdrawals) executed with debit and credit cards issued by CIB Bank and the services of **ATMs operated by CIB Bank** will not be available.

Merchant Card Acceptance:

In the case of **POS terminals**, **transactions executed with debit cards and credit cards issued by CIB Bank** will not be available:

- From midnight (00:00) to 2 AM on 3 March 2019 (Sunday) and
- From midnight (00:00) to 2 AM on 16 March 2019 (Saturday).

In the case of **CIB eCommerce** (online card acceptance) **services, no card transactions** will be available:

- From 11 PM on 2 March 2019 (Saturday) until 5 AM on 3 March 2019 (Sunday), and
- From 11 PM on 15 March 2019 (Friday) until 2 PM on 16 March 2019 (Saturday).

Please make sure that you plan any administration involving finances by taking the above into consideration.

We apologise for any inconvenience caused, and thank you for your understanding and patience.

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CIB Bank Zrt.