

ANNOUNCEMENT

on the interruption of certain banking services due to the development of our IT system and changes in the dates of service interruptions announced earlier

CIB Bank Zrt. (1027 Budapest, Medve u. 4-14.; company registration: 01-10-041004) hereby informs its customers that **the service interruption** related to the development of our IT system **earlier announced for 15-16 March has been cancelled, and instead the IT development and the resulting service interruption will take place on the dates listed below.**

Electronic Services:

Instead of the service interruption earlier announced from 11 PM on 15 March 2019 (Friday) until 2 PM on 16 March 2019 (Saturday):

- **From 11 PM on 6 April 2019 (Saturday) until 5 AM on 7 April 2019 (Sunday), and**
- **From 11 PM on 19 April 2019 (Friday) until 8 PM on 20 April 2019 (Saturday)**

the **CIB Internet Bank**, the **CIB Bank Online**, the **CIB Bank Mobile Application**, the **eBroker**, the **Business Terminal** and the **CIB Business Online** will not be available. The **CIB24 customer service call centre** will only be available with limited functionality. Naturally, the option to block bank cards will remain available during this period.

Bank card and ATM services:

Instead of the service interruption earlier announced from midnight (00:00) to 2 AM on 16 March 2019 (Saturday):

From midnight (00:00) to 2 AM on 20 April 2019 (Saturday)

transactions (purchases and cash withdrawals) executed with debit and credit cards issued by CIB Bank and the services of ATMs operated by CIB Bank will not be available.

Merchant Card Acceptance:

In the case of **POS terminals**, **transactions executed with debit cards and credit cards issued by CIB Bank will not be available:**

From midnight (00:00) to 2 AM on 20 April 2019 (Saturday),

instead of, as earlier announced, from midnight (00:00) to 2 AM on 16 March 2019 (Saturday).

In the case of **CIB eCommerce** (online card acceptance) **services, no card transactions will be available:**

- **From 11 PM on 6 April 2019 (Saturday) until 5 AM on 7 April 2019 (Sunday), and**
- **From 11 PM on 19 April 2019 (Friday) until 8 PM on 20 April 2019 (Saturday),**

instead of, as earlier announced, from 11 PM on 15 March 2019 (Friday) until 2 PM on 16 March 2019 (Saturday).

Please make sure that you plan any administration involving finances by taking the above into consideration.

We apologise for any inconvenience caused, and thank you for your understanding and patience.

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CIB Bank Zrt.