

Announcement

CIB Bank Zrt. (1027 Budapest, Medve u. 4-14.; company reg. no.: 01-10-041004) (hereinafter: Bank) hereby notifies its Clients that with effect from 22 November the title of the Bank's Specific Business Regulations Pertaining to Outsourced Activities for Consumers and Sole Traders will be changed to "Specific Business Regulations Pertaining to Outsourced Activities" and the Business Regulations will be amended as follows:

CIB BANK ZRT.'S

SPECIFIC BUSINESS REGULATIONS

PERTAINING TO OUTSOURCED ACTIVITIES

EFFECTIVE FROM: 22 NOVEMBER 2018

These Specific Business Regulations contain information in relation to outsourcing, as well as the types of activities outsourced and the providers of the outsourced services used by CIB Bank Ltd. (registered office: 1027 Budapest, Medve u. 4–14.; court of registration: Company Court of the Metropolitan Court of Budapest; company registration number: Cg. 01-10-041004; tax number: 10136915-4-44; Group tax number: 17781028-5-44; Community VAT number: HU17781028; stock exchange membership: trader on the Budapest Stock Exchange Ltd.; operating licence number: 957/1997/F, III/41.044-10/2002).

These Specific Business Regulations constitute an annex to the Bank's General Retail Business Regulations (GRBR) and to the Bank's General Corporate Business Regulations (CBR). The definitions and terms used in these Specific Business Regulations shall have the meaning ascribed to them in the GRBR and CBR.

I. INFORMATION RELATED TO OUTSOURCING

The Bank hereby informs its Clients that it has commissioned the following providers of outsourced services to perform the outsourced activities specified below.

Activities outsourced	Provider of the outsourced service
Postal services, eMessage/Hibridmail services	Selecta CEE s.r.o
Market research	GFK-Eurisko S.r.l.
Maintenance of cash office system, development, testing, support (Mortgage Lending application)	APPELLO Kft.
Operation support (Navigátor)	Aquis IT Services Kft.



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Providing business and IT continuity	Digitális Banki Rendszerek Kft.
CLAVIS system support	DORSUM Zrt.
Operation support	Loxon Solutions Zrt.
Fraud system support	Patsys Kft.
IT support for electronic payment reminder and judicial execution procedures, maintenance of e-Cégkapu and notarial probate request services	e-Jogsegéd Szolgáltató Kft.
Recording and registering documents, digital archive management and document digitalization services	Iron Mountain Magyarország Kft.
Operation of BT software	COMSOFT Bt.
Supporting and upgrading GENI3 and LIBX2 systems	LIB Kft
Support for the contract registration and posting system	Prognax Kft.
Incident response services, IT development and testing	Innodox Technolgies Zrt.
Office administration, transportation of documents	Crespo Car Kft.
Designing, personalisation and sending eDM letters, importing address lists, mail room services	Ogilvy Gorup Zrt.
Transportation services	Budateher Kft.
Data processing, web-hosting, IT programming, photocopying, office services, administrative services, PR and advertising services, recruitment and supply of personnel	EU-DiákOK Iskolaszövetkezet
Operation support and legal monitoring activity	W-UP Szolgáltató Kft.
Supply of Microsoft products	Microsoft Ireland Operations Limited
Develeping and installing Know-Your-Customer and Norkom WLM systems, maintenance of Internet banking and mobile banking application	PRIVREDNA BANKA ZAGREB – DIONIČKO DRUŠTVO
Internal services	Intesa Sanpaolo Group Services S.c.pa.

Testing and supporting SAS9 data warehouse, Oracle development, RADAR system, SAS Visual Analytics support, supporting the production of MÁK and NGM reports in SAS9 environment, IT consultancy, system maintenance support, IT developments on bank card systems, support of creating MNB P08 report in SAS9	T-Systems Magyarország Zártkörűen Működő Részvénytársaság
Supply of credit and debit cards	Austria Card-Plastikkarten und Ausweissysteme Gesellschaft m.b. H.
Documentation activity and software development, IT testing, organization	BSCE Tanácsadó és Informatikai Kft.
Big Financial Data project testing and support, risk-management activities, , SAS data warehouse organization, testing and support, Accounting Factory system testing, organization and support, AnaCredit project	BCS Business Consulting Services Tanácsadó, Kereskedelmi és Szolgáltató Korlátolt Felelősségű Társaság
Feasibility studies, functional and technical analysis, economy transformation system and application service	Armundia group Services S.c.p.A
Support of maintenance system	Pont Systems Informatikai és Tanácsadó Zártkörűen Működő Részvénytársaság
Infrastructure service	IBM Magyarország Kft.
Ensuring the use of the IT application that supports the account switching process	GIRO Elszámolásforgalmi Zártkörűen Működő Részvénytársaság
Support for bank card activity	Mercury Processing Services International Ltd.
Support for bank card activity	Mercury Processing Services International Payment Card Processing and Development Ltd.
Server hosting/co-location	Edima.email Kft.
Testing, support, organization related to the CLAVIS system, development of Equition Arcsys,	Advocate Business Consulting Kft.
BPM project support and testing	Danubius Expert Zrt.
AS400/RPG development and organization	iAGE Informatika Kft.
Development and testing (Equation)	INC Kft.
Digital project, ASEBA SxS incident management	Asseco SEE d.o.o

Mifid2, wealth management IT consultation	Ant-Com Kft
Testing risk-management systems	Nemzetközi Bankárképző Központ Zrt
Robotic Process Automation - monitoring and analytics required for surveys	Ernst & Young Tanácsadó Kft
Operation of IT system required for MiFIR disclosure	KELER Zrt
System management tasks	Getronics Magyarország Kft.
Support of operations related to the factoring system	Interface Számítástechnikai Kft
Testing, development and organization related to AZUR and PSD2 szolgáltatások (AZUR, PSD2)	SKKA International Tanácsadó Kft
SAP Cloud Services	SAP Hungary Kft
IT consultancy	Advocate Organisation Development Kft.
ATM maintenance, transport of valuables (from 1st of December, 2018)	MPT Security Magyar Posta Takarékné Biztonsági és Logisztikai Zrt.
Production of direct mail letters and envelopes	SZÓ-KÉP Nyomdaipari Kft
SME benchmarking and survey	Balkan British Social Surveys AD
Technical support of acquiring and aggregating financial data	Salt Edge Inc.
IT development and maintenance	Advisesoft Zrt.
Development, testing and organization	ALVICOM Kft
Support of ECA system, ALMM and Hedge Accounting moduel	Prometeia S.p.a
IT services	SAS Institute Kft.
Incident response services (from 1st of January, 2019)	CARDINAL Számítástechnikai Korlátolt Felelősségű Társaság

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