

Announcement

CIB Bank Zrt. (1027 Budapest, Medve u. 4-14.; company reg. no.: 01-10-041004) (hereinafter: Bank) hereby notifies its Clients that the Bank's Specific Business Regulations Pertaining to Outsourced Activities for Consumers and Sole Traders will, with effect from 1 April, be amended as follows:

I. INFORMATION RELATED TO OUTSOURCING

The Bank hereby informs its Clients that it has commissioned the following providers of outsourced services to perform the outsourced activities specified below.

Activities outsourced	Provider of the outsourced service
Printing and enveloping of bank account statements	Selecta CEE s.r.o
Consumer research	Gfk Eurikso s.r.l
Maintenance of IT systems	Appello Kft. Aquis IT Services Kft. Digitális Banki Rendszerek Kft. DORSUM Zrt. Loxon Solutions Zrt. Patsys Kft. Intesa Sanpaolo Group Services S.C.P.A.
Processing and settlement of transactions executed via POS terminals	Mercury Processing Services International Ltd. Mercury Processing Services International Payment Card processing and Development Ltd.
IT support for electronic payment reminder procedures	e-Jogsegéd Szolgáltató Kft.
Digital archive management and document digitalisation services	Iron Mountain Kft.
Operation of BT software	COMSOFT Bt.
IT system support and upgrade	LIB Kft
Support for the contract registration and posting system	Prognax Kft.
Print imaging software (system) support activity	Innodox Technologies Zrt.
Document transportation activity	Crespo Car Kft.
Sending of e-DM letters	Ogilvy Group Zrt.
Transportation, removals, transportation of confidential documents	Budateher Kft.



Data processing, other office services	EU-DiákOK Iskolaszövetkezet
Operation support and legal monitoring activity	W.UP Szolgáltató Kft.
Supply of Microsoft products	Microsoft Ireland Operations Limited
IT system development and installation	PRIVREDNA BANKA ZAGREB – DIONIČKO DRUŠTVO
Maintenance of IT systems	Intesa Sanpaolo Group Services S.c.p.a.
Conducting of retail customer satisfaction surveys	TNS Hoffmann Korlátolt Felelősségű Társaság
Maintenance and support of IT systems	CRIF DESION SOLUTIONS S.p.A
Support services related to capital requirement calculation methodology, Data cleaning and data quality management services, Development activity (Oracle) Development activity, IT consulting and services, maintenance and support of multiple systems, IT development regarding bank cards	T-Systems Magyarország Zártkörűen Működő Részvénytársaság
Supply of credit and debit cards	Austria Card-Plastikkarten und Ausweissysteme Gesellschaft m.b. H.
Documentation activity and software development Data analysis activity	BSCE Tanácsadó és Informatikai Kft.
Big Financial Data project testing and support, IFRS9 project testing and support	BCS Business Consulting Services Tanácsadó, Kereskedelmi és Szolgáltató Korlátolt Felelősségű Társaság
Production, preparation for posting and mailing of DM letters and envelopes personalised with individual data	M.C. DIRECT Kereskedelmi Korlátolt Felelősségű Társaság
Feasibility studies, functional and technical analysis, Economy transformation system and application service	Armundia group Services S.c.p.A (Italy)
Service related to support services for operation systems	Pont Systems Informatikai és Tanácsadó Zártkörűen Működő Részvénytársaság
Support for the operation of the Contract Centre	TCT HUNGARY Kereskedelmi és Szolgáltató Korlátolt Felelősségű Társaság
Infrastructure service	IBM Magyarországi Kft.
Ensuring the use of the IT application that supports the account switching process	GIRO Elszámolásforgalmi Zártkörűen Működő Részvénytársaság
Support for bank card activity	Mercury Processing Services International Ltd. (Croatia) and Mercury Processing Services International Payment Card Processing and Development Ltd. (Slovenia)
Sending of e-DM letters in electronic format	Edima.email Kft.
Business analyst mandate – MIFID2 organisational and testing activity	Advocate Business Consulting Kft.



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Testing support services	Danubius Expert Zrt.
Arrangement and testing support services related to system live data-migration testing	BCS Business Consulting Services Tanácsadó, Kereskedelmi és Szolgáltató Korlátolt Felelősségű Társaság
AS400/RPG development and arrangement activity	iAGE Informatika Kft.
Arrangement and testing support services	INC Kft.
Development activities	APELLO Kft.
Digital project, ASEBA SxS incident management	Asseco SEE d.o.o
Mifid2, wealth management IT consulting	Ant-Com Kft
testing risk-management systems	Nemzetközi Bankárképző Központ Zrt
SAS database management and testing support	BCS Business Consulting Kft.
Robotic Process Automation - monitoring and analytics required for surveys	Ernst & Young Tanácsadó Kft
operation of an IT system required for disclosure (MiFIR)	KELER Zrt
Robotics Process Automation (RPA) pilot consultation	Deloitte Üzletviteli és Vezetési Tanácsadó Zrt.
Internal services	Intesa Sanpaolo Group Services S.c.p.a.
System Management Tasks	Getronics Magyarország Kft.
Support of operations related to the factoring system	Interface Számítástechnikai Kft

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