

Announcement

CIB Bank Zrt. (1027 Budapest, Medve u. 4-14.; company reg. no.: 01-10-041004) (hereinafter: Bank) hereby notifies its Clients that Annex 3 of the Bank's General Corporate Business Regulations will, with effect from 1 April, be amended as follows:

ANNEX 3 INFORMATION RELATED TO OUTSOURCING

No.	Activities outsourced	Provider of the outsourced service
1.	maintenance of IT systems	W.Up Kft.
2.	maintenance of IT systems	Digitális Banki Rendszerek Kft.
3.	maintenance of IT systems	Dorsum Zrt.
4.	maintenance of IT systems	TCT Hungary Kft.
5.	maintenance of IT systems	Loxon Solutions Zrt.
6.	maintenance of IT systems	Patsys Kft.
7.	maintenance and support of IT systems	Pont Systems Informatikai és Tanácsadó Zártkörűen Működő Részvénytársaság
8.	processing and settlement of transactions executed via POS terminals	Mercury Processing Services International Ltd
9.	maintenance of IT systems	AQUIS IT Services Kft.
10.	IT support for electronic payment reminder procedures	e-Jogsegéd Kft.
11.	operation of BT software	Comsoft Bt.
12.	IT system support and upgrade	LIB Kft.
13.	maintenance of IT systems	Appello Kft.
14.	support for the contract registration and posting system	Prognax Kft.
15.	development, printing, enveloping and posting of letters for Clients	SELECTA CEE S.R.O.
16.	digital archive management and document digitalisation services	Iron Mountain Magyarország Kft.
17.	print imaging software (system) support activity	Innodox Technologies Zrt.
18.	data processing, web-hosting services, photocopying and other office services, providing information by phone, complex administrative services, computer programming, advertising agency activity, leaflet distribution, personnel recruitment and recruitment-agency services, personnel administrative services	EU-DIÁKOK ISKOLASZÖVETKEZET
19.	production, postal preparation and posting of personalised DM letters and envelopes	M.C.DIRECT Kereskedelmi Kft.
20.	maintenance of IT systems, ECA PRO – credit management	Intesa Sanpaolo Group Services SCPA
21.	transporting of customer letters and other documents	Crespo Car
22.	testing of IT systems and the integrated launch and support of the AIRB capital requirement calculation approach, and the conduct of data-cleaning and data-quality management services, IT consulting and services, maintenance and support of multiple systems, IT development regarding bank cards	T-Systems Magyarország Zrt.
23.	creation of sending-administrator modules, the design of eDM letter templates, programming, creation of an address-list importer, assuring personalisation, editing, creation of a statistics export and import log, scheduled posting, provision of related reports, and the managing, testing and operation of blacklists	Ogilvy Group Zrt.

24.	with transportation, moving, assembly and loading/unloading activities	Budateher Kft.
25.	supply of Microsoft products, the provision of user-based licences and cloud-based services	Microsoft Ireland Operations Ltd.
26.	development and installation of IT systems	PRIVREDNA BANKA ZAGREB dionicko drustvo
27.	launch and operation of the group mobile banking application and of the internet banking system	PRIVREDNA BANKA ZAGREB
28.	provision of consultancy services and with the testing and support of the Big Financial Data project	BCS Business Consulting Services Kft
29.	supporting of ECA system operation	Prometeia S.p.a
30.	provision of consultancy services	Armundia Group Services S.c.p.A.
31.	system management tasks	Getronics Magyarország Kft
32.	performance of infrastructure services	IBM Magyarországi Kft.
33.	performance of documentation activity and software development activity	BSCE Tanácsadó és Informatikai Kft
34.	conducting of consumer research	Gfk Eurisko s.r.l.
35.	processing and settlement of transactions conducted via POS terminals	Mercury Processing Services International Payment Card Processing and Development Ltd
36.	bank card and credit card support activity	Austriacard Gmbh
37.	support of operations related to the factoring system	Interface Számítástechnikai Kft
38.	sending of e-DM letters in electronic format	EDIMA.email Kft.
39.	business analyst mandate – MIFID2 organisational and testing activity	Advocate Business Consulting Kft.
40.	AS400/RPG development and arrangement activity	iAGE Informatika Kft.
41.	Arrangement and testing support services	INC Kft.
42.	Development activities	APELLO Kft.
43.	Digital project, ASEBA SxS incident management	Asseco SEE d.o.o
44.	Mifid2, wealth management IT consulting	Ant-Com Kft
45.	testing risk-management systems	Nemzetközi Bankárképző Központ Zrt
46.	SAS database management and testing support	BCS Business Consulting Kft.
47.	Robotic Process Automation - monitoring and analytics required for surveys	Ernst & Young Tanácsadó Kft
48.	operation of an IT system required for disclosure (MiFIR)	KELER Zrt
49.	Robotics Process Automation (RPA) pilot consultation	Deloitte Üzletviteli és Vezetési Tanácsadó Zrt.
50.	Internal services	Intesa Sanpaolo Group Services S.c.p.a.

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